

Our Privacy Policy

Shimmer Telecom is committed to providing you with excellence in customer service. We collect the information that you give us when you contact us and use it to provide you with any services requested, to administer your account, for risk assessment, for marketing, to analyse your account history and to generally improve our service to you. This privacy policy only covers Shimmer Telecom's website and any links within this to other websites are not covered by this policy.

Data security protection

Shimmer Telecom complies with the Data Protection Act 1998. We are registered with the Data Protection Registrar (Registration number Z8371039). We only use personal data fairly and lawfully, and ensure that it is kept secure. Nothing is stored online and our systems are extremely well protected. We will not pass the information that you give us to any organisations beyond Shimmer Telecom, our agents and service providers, unless we inform you otherwise and you don't object.

What do we collect?

We collect the information requested by our contact forms, together with any comments or ideas that you may send us and we monitor site traffic.

What are cookies?

Cookies are files that are recorded in temporary Internet folders on your PC.

They're a useful tool because they enable us to get to know you better, by recording the way you use our website. We're able to identify your preferences and provide you with a more relevant customer experience.

Like most web sites, shimmertelecom.co.uk uses a Unique Visitor Cookie (which is supplied and managed by a carefully selected statistics provider) to identify your PC by a random number (eg #12489). It records no personal data.

What about e-mail?

If you've said you're happy for us to correspond with you by e-mail – we will. But should you, for whatever reason, decide you no longer want to receive e-mail from us, you'll be able to "unsubscribe" immediately.

Updates

If we update our privacy policy you'll be able to read about it on this page – as soon as it happens.